

Amazing Patients,



**Great news! We started providing preventive care again on \_\_May 8, 2020\_\_\_\_\_.**

As the world works to limit the spread of COVID-19, we want to let you know how we're making our office extra safe during this time.

Wearing masks may be new to you, but not to us. We've always worn PPE (personal protective equipment) to protect you. We've always used state of the art sterilization. And we've always disinfected our treatment room surfaces in between each patient. For years, the state board of dentistry has required us to take infection control courses to maintain our licenses. **In fact, we are infection control experts!**



That said, we are now taking some additional precautions to make sure you feel as comfortable in our office as possible:

- We will be asking a series of screening question either at our confirmation phone call or when you arrive
- We will ask you to wear a mask while you are in the office's common areas.
- We will be asking you to stay in your car until the exact time of your appointment so we don't have people waiting in the reception area
- We will be staggering appointment times for our hygienist to reduce traffic in the office
- We will have acrylic screens on the front desks and our clinical team will be wearing masks constantly
- Our clinical team will be wearing face shields in our treatment rooms
- For cleanings, if we use ultrasonic scalers, we will use high speed suctioning to limit aerosols
- We will have air purifiers in place that will help eliminate contaminants from the air

With our masks and face shields, we may look a bit like Storm Troopers, but we promise you that we are smiling under our masks.



We look forward to seeing you soon.

- Dr. C and Team